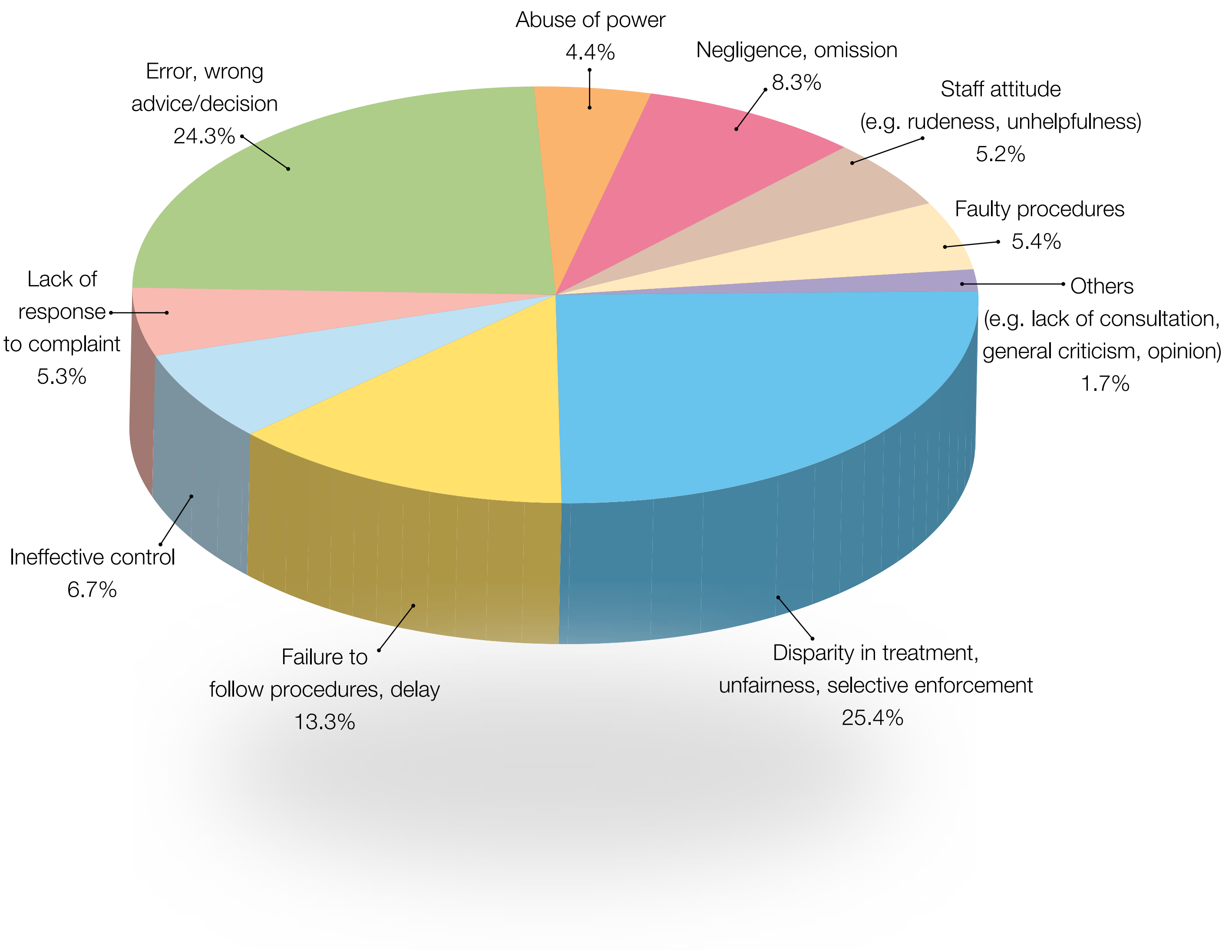
Table 5

Nature of Complaints